



**GILA COUNTY
WAN AND INTERNET SERVICES
REQUEST FOR PROPOSALS NO. 080116**

ADDENDUM #4:

DATE: 09/06/2016

CLARIFICATIONS:

1. **QUESTION:** Requirement for 7/24/365 service availability. All networks require maintenance windows for general maintenance, software upgrades or repairs. Will there be a clause that addresses this issue?
ANSWER: Yes, a there will be a clause that addresses the issue.
2. **QUESTION:** Will the term “Janitorial Services” be removed and replaced?
ANSWER: Yes, this typo will be replaced with “Internet and WAN related services.”
3. **QUESTION:** *Would more detailed pricing than the current form permits be accepted?*
ANSWER: In asking for minimums, we are certainly open to receiving more detailed pricing than is available on the forms. I would think that either submitting similar forms with the extra options or possibly adding a vendor provided pricing sheet should be acceptable as long as they give all of the required information so that it is easy to disseminate.
4. **QUESTION:** *Page 18, 1a and 1c, the requirement of keys or un-escorted access to Gila County facilities?*
ANSWER: These two requirements will not apply.
5. **QUESTION:** *Please what “equipment used” is referring to?*
ANSWER: In regards to telecommunications, almost all of the equipment to be used by the provider will be nearly identical across the board. However, in this case, it could be a listing of fiber and microwave connections to the buildings just so that the County has a clear understanding of what technologies they are planning to use to implement a solution for our needs. I would state that we are asking for clarification on what technology will be used to bring each building into the WAN architecture and also provide for the Internet Services, whether it is fiber or microwave.

6. **QUESTION:** *What is the correct due date of bids?*

ANSWER: Bids are due September 9, 2016 at 4:00 P.M.

This concludes Addendum No. 4 to Request for Proposals No. 080116